

## **TOTAL RECALL VR CIRRUS 90 PREMIUM SERVICE ORDER FORM**

This Service Order Form, the Standard Service Agreement and the Service Schedule(s) form agreement between Prolancer Pty Ltd - ACN 115 942 357 - and you (the Agreement).

By completing and signing this Service Order Form you agree to be bound by the Agreement.

### **1. CUSTOMER**

#### **1.1 Billing Address and Contact**

Company name:

Billing address:

Contact name:

Contact telephone:

Contact e-mail:

#### **1.2 Technical Contact**

Contact name:

Contact telephone:

Contact e-mail:

### **2. SERVICE**

- (a) You agree that you ordering the Total Recall VR Cirrus 90 service (the Service).
- (b) You agree that the Service will be provided according to the terms and conditions set out in this Service Order Form, our Standard Service Agreement and the applicable Service Schedule(s) for the Service.
- (c) You agree that you have received and have had the opportunity to review copies of our Standard Service Agreement and the applicable Service Schedule(s) for the Service.
- (d) You agree that the Charges for the Service are:
  - (i) Non-recurring provisioning charges: US\$100.00, billed in advance.
  - (ii) Monthly recurring charges: US\$720.00, billed in advance.
  - (iii) Monthly usage charges:

- i. Excess outbound traffic: US\$0.20 per GB, billed in arrears.
- ii. Excess storage space for recordings: US\$0.40 per GB, billed in arrears.
- iii. Excess storage space for snapshots (backups): US\$0.40 per GB, billed in arrears.

(iv) Other charges that apply to the Service:

- i. None

- (e) You agree that the minimum monthly commitment for the Service is: US\$720.00.
- (f) You agree that the minimum subscription period for the Service is one (1) calendar month.

**3. ACTIVATION**

- (a) We will activate the Service for you within two (2) Business Days after we receive full payment for our first invoice to you for the Service.

Signed by me for and on behalf of the Customer as its authorised representative:

Signature:

Name:

Position:

Date: